

# ARMORITE® EXTERIOR TRIM LIMITED WARRANTY



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For a period of fifty (50) years from the Date of Original Purchase of Armorite® Exterior Trim (“Product”), Roseburg Forest Products Co. (“Roseburg”) warrants to the Covered Person and Two Subsequent Owners, that the Product will be free from Surface Defects and Substrate Damage as defined in Section 1 of this warranty document. This Limited Warranty is subject to the terms, restrictions, and conditions described herein.



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EXTERIOR TRIM



1. **DEFINITIONS.** For purposes of this Limited Warranty, the following definitions apply:
  - a. **“Buckling”** is defined as the Product that is 3/8 inch (10 mm) or more out of plane within a length no greater than 24 inches (610 mm) when installed directly to wood structural panels on framing spaced up to 24 inches (610 mm) on center (o.c.). NOTE: However, notwithstanding the foregoing, waviness caused by any of the following is not considered Buckling: misaligned framing, crooked or bowed studs and/or sheathing, foundation or wall settling, improper nailing, attachment over foam sheathing, or any other cause unrelated to the Product.
  - b. **“Deterioration”** is defined as fungal degradation of the Product that results in structural damage to the Product that makes the Product unable to perform its intended function as fascia, soffit, or trim.
  - c. **“Hail Damage”** is defined as a crack or chip in the surface overlay or dent in the substrate of the Product that exceeds 3/8 inch (10 mm) in length or diameter, in each case, caused by hail.
  - d. **“Instructions”** is defined to collectively refer to the Roseburg Installation Instructions and Care Guidelines applicable to the Product and in effect on the Date of Original Purchase as found at [www.roseburg.com](http://www.roseburg.com), including technical notes/bulletins and instructions for transporting, storing, handling, installation, finishing, care, and maintenance of the Product. Instructions shall also include applicable building codes, a government agency having jurisdiction, and an engineer or architect of record.
  - e. **“Substrate Damage”** is defined as (i) Deterioration or Buckling issues caused by a manufacturing defect, (ii) Termite Damage or (iii) Hail Damage.
  - f. **“Termite Damage”** is defined as structural damage to the Product that prevents the Product from being able to perform its intended function as fascia, soffit or trim, where such damage is caused by a failure of the borate-based process applied to the Product to resist termites.
  - g. **“Original Retail Purchaser”** is defined as the distributor, dealer, retailer, or other channel partner.
  - h. **“Installer”** is defined as the builder, contractor, or installer of the Product.
  - i. **“Two Subsequent Owners”** is defined as (i) the owner who owned the property during the initial installation of the Product and (ii) the owner of the property immediately following the owner identified in (i).
  - j. **“Covered Person”** is defined as the applicable Original Retail Purchaser, Installer or Two Subsequent Owners, in each case, that requests warranty service.
  - k. **“Surface Defects”** is defined as missing primer and defects in appearance and workmanship that occur during manufacturing.
  - l. **“Industrial Use”** is defined as applications where Armorite® Exterior Trim is used in non-habitable structures for commercial use to manufacture secondary products or for the purpose of resale. Examples of Industrial Use applications are, but not limited to, sheds, outbuildings, manufactured playhouses, etc. Roseburg Forest Products reserves the right to define applications that are Industrial Use for atypical structures.
  - m. **“Date of Original Purchase”** is defined as the date listed on legal proof of purchase where transfer of ownership of Product occurs between Roseburg and the Original Retail Purchaser or between the Original Retail Purchaser and Installer or owner who owned the property during the initial installation of the Product.
2. **WHAT PRODUCT IS COVERED?** This Limited Warranty applies exclusively to Product manufactured by Roseburg Forest Products and installed on the exterior of a permanent structure located in the United States, its territories, or Canada in accordance with the Instructions, as defined above. This Limited Warranty does not apply to Roseburg Forest Products’ Armorite® Exterior MDF Panels, which is governed by Roseburg Forest Products’ separate 10-Year Limited Warranty.
3. **WHO IS COVERED BY THIS WARRANTY AND FOR HOW LONG?** This Limited Warranty applies only to: (i) the Original Retail Purchaser of the Product, (ii) the Installer of the Product, and (iii) Two Subsequent Owners. This Limited Warranty cannot be assigned, sold, or transferred to any other person, including any later owners of the structure upon which the Product was installed. Any assignment or transfer of this Limited Warranty is void. This Limited Warranty only applies to Product that has been transported, stored, handled, installed, finished and maintained in strict accordance with the Instructions in effect at the Original Date of Purchase. For a period of fifty (50) years from the Date of Original Purchase (the “Limited Warranty Period”), Roseburg Forest Products warrants that the Product will be free of Surface Defects and will not experience Substrate Damage as defined in this warranty document; provided, however, that notwithstanding the foregoing, in the case of Product incorporated into or used in an Industrial Use product, the Limited Warranty Period for such Product shall terminate on the last day of the warranty period provided by the manufacturer of such Industrial Use product. If no warranty is provided by the Industrial Use product manufacturer for the Industrial Use product, the Armorite Exterior Trim warranty for any Product used in the Industrial Use product shall be void and no Limited Warranty Period shall apply.
4. **HOW DO I OBTAIN WARRANTY ASSISTANCE?** If Surface Defects or Substrate Damage are observed, contact the distributor, dealer or retailer where the Product was purchased or contact your local Roseburg Forest Products representative. Warranty assistance may also be obtained by emailing a warranty service request to [armoritetrimwarranty@rfpco.com](mailto:armoritetrimwarranty@rfpco.com). Warranty service requests must be submitted within 30-days of discovery of Surface Defect or Substrate Damage with a copy of the Product’s original proof of purchase showing the Date of Original Purchase. Also include company name, name and title of person requesting warranty service, address of structure where suspect Product is located, detailed description of problem including number of pieces affected and supporting pictures. For a warranty claim to be considered, Roseburg must be given reasonable opportunity to evaluate and inspect suspect Product prior to remediation, replacement or repair.



5. **LIMITED WARRANTY.** If, during the Limited Warranty Period, the Armorite® Exterior Trim exhibits Substrate Damage (or fails to conform to any implied warranty not effectively disclaimed herein), Roseburg Forest Products will, in its sole discretion, either replace the defective portion of the Product or reimburse the Covered Person for a percentage of the replacement cost of the allegedly defective Product. If the Company selects reimbursement as a remedy, the reimbursement will be according to the following schedule:

Time after Original Date of Purchase	Remedy percent of purchase price
Years 0-5	Up to 200%
Years 6-10	Up to 190%
Years 11-15	Up to 170%
Years 15-20	Up to 150%
Years 21-30	Up to 130%
Years 31-40	Up to 90%
Years 41-50	Up to 50%
Greater than 50 years	0%

Notwithstanding the foregoing, any remedy under this Limited Warranty will not exceed two (2) times the original purchase price of the affected Product. After the 50th year, this Limited Warranty will expire and no longer be applicable. If the original purchase price cannot be established by the Covered Person to the Company's reasonable satisfaction, the costs shall be determined by the Company in its sole and reasonable discretion.

**The Company's reimbursement for the affected portion of the Product pursuant to this Section is the Covered Person's sole and exclusive remedies for any breach of warranty, non-conformance of, or alleged defect in, the Product or any damage caused by the Product. Except as expressly provided in this Limited Warranty, no other costs incurred by the Covered Person relating to damaged Product or otherwise will be reimbursed. EXCEPT AS EXPRESSLY PROVIDED ABOVE, THE COMPANY WILL NOT REFUND OR PAY ANY COSTS IN CONNECTION WITH LABOR, REMOVAL, OR DISPOSAL OF AFFECTED PRODUCT OR ACCESSORY MATERIALS OR ANY OTHER CHARGE RELATED TO A FAILED PRODUCT, INSTALLATION, OR FINISHING OR REPLACEMENT PRODUCT.**

6. **WARRANTY EXCLUSIONS.** This Limited Warranty does not cover or provide a remedy for any of the following circumstances, each of which is specifically excluded from the warranty:

- Normal wear and tear and natural weathering of surfaces.
- Problems related to improper field finishing of all exposed surfaces and edges of the product, including variation or unsatisfactory results in sheen or texture resulting from field application of paint or other coating material.
- Surface Damage, Substrate Damage, Hail Damage, or any other damage to the Product caused by:

- Failure to strictly follow the Instructions for the Product;
  - Failure to properly cut, prime, or paint the Product;
  - Misuse or abuse of the Product;
  - Impact or accidental damage to the substrate or surface of the Product;
  - Damage to the Product during storage, handling or the construction process;
  - Alteration of the Product other than as allowed in the Instructions;
  - Any lack of compatibility between the Product and any other product not manufactured by Roseburg Forest Products;
  - Sawing or cutting the Product in a manner that is inconsistent with the Instructions or removing the surface of the Product or the factory edge;
  - Improper transport or storage of the Product;
  - Improper or inadequate design, detailing, or construction of the wall system or structure on which the Product is installed, including the walls, cladding, windows, doors, roofing materials, openings, or other penetrations on or around which the Product is installed;
  - Failure of flashings or water management details or systems;
  - Alterations to the structure after installation of the Product
  - Harmful chemicals (including harmful cleaning compounds), saltwater, fertilizer, pollution, mold, mildew, scratching, or abrading;
  - Installation or exposure that allows for the accumulation of moisture, standing water, or submersion; or
  - Hurricane, tornado, fire, earthquake, flood, acts of God, or other similar causes beyond the control of the Company.
- d. Conditions caused by termites or termite activity that:
- are not or do not result in Termite Damage as defined herein (for example, presence of termite tubes on the surface of the product that does not interfere with the Product's ability to perform as fascia, soffit, or trim).
  - result from termite activity existing prior to installation of the Product;
  - result from areas of the structure that have moisture problems, rot, fungi, or mold due to condensation or leaks from roofs, eaves, windows or doors, flooding or other sources of water or moisture in the structure; or
  - result from failure to maintain the structure free from earth-wood contact, faulty grading, firewood against structure, insufficient ventilation, wood debris in crawl space, wood mulch, tree branches touching structure, landscape timbers, or wood rot.
- Any Product applied to structures located outside the United States, its territories, or Canada.
  - Minor surface or edge swelling or edge checking (swelling and checking occur normally in all wood and wood-based products as they expand and contract in response to changes in climatic conditions).

- g. Product not installed in strict compliance with all applicable building codes and laws.
- h. Costs associated with damage to the Product (other than the remedies set forth in Section 5), including but not limited to Product removal, disposal, or replacement, and any labor costs associated with the same.
- i. Damage resulting from Covered Person's failure to comply with the requirements set out under Section 6 of this Limited Warranty.
- j. Damage resulting from re-manufacture, modification, alteration or processing of the Product by anyone other than the Company.
- k. Damage to any other component of the structure on which the Product has been installed, for any reason.
7. **LIMITATION OF LIABILITY.** IN NO EVENT SHALL ROSEBURG BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, OR SPECIAL DAMAGES, INCLUDING WITHOUT LIMITATION, ANY CLAIMS OR PROPERTY DAMAGE, BASED UPON BREACH OF WARRANTY, BREACH OF CONTRACT, TORT, OR ANY OTHER LEGAL THEORY. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.
8. **DISCLAIMER OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED.** THE ABOVE LIMITED WARRANTY IS THE EXCLUSIVE WARRANTY FOR THE PRODUCT. THE COMPANY DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR OTHERWISE. In the event that applicable consumer law prohibits disclaimer of an implied warranty, the above Limited Warranty shall not extend the time period of any such implied warranty. Some states do not allow limitations for consumers on how long an implied warranty lasts, so the above limitation may not apply to you. This Limited Warranty gives specific legal rights, and you may have additional rights, which vary from state to state.
9. **ENTIRE AGREEMENT.** This Limited Warranty contains and represents the only warranty extended by Roseburg for the Product and supersedes all other prior and contemporaneous warranties, whether oral or written. No employee or agent of Roseburg or any other party is authorized to make any other warranty in addition to those made in this Limited Warranty. Roseburg's failure at any time to enforce the terms, conditions, limitations, or exclusions stated in this document shall not be construed to be a waiver of such provisions.
10. **MODIFICATIONS OR DISCONTINUATION OF PRODUCTS.** If Roseburg chooses to replace the defective portion of the Product, the replacement Product will be provided in the same specification as the original Product if possible; however, Roseburg reserves the right to discontinue or modify the Product at any time without notice. In the event that replacement of the Product pursuant to this Limited Warranty is not possible, Roseburg may, in its sole discretion, fulfill any replacement obligation under this Limited Warranty with a similar product of equal or greater value.
11. **DISPUTE RESOLUTION AND BINDING ARBITRATION.** Any dispute, controversy or claim arising out of or relating to this Limited Warranty, any alleged breach thereof, or the use or sale of the Products to which this Limited Warranty applies shall be resolved by mandatory and binding arbitration administered by the American Arbitration Association in accordance with its commercial arbitration rules. The Covered Person agrees that they may assert claims against Roseburg in their individual capacity only, and not as a plaintiff or class member in any purported class action proceeding. Each party will bear its own costs, fees, and expenses associated with any arbitration, except that the parties agree to split equally the costs and expenses of the arbitrator or panel and the conduct of the arbitration itself. This Limited Warranty shall be interpreted in accordance with the laws of Oregon (excluding Oregon's conflict of laws principles). If any provision of this Limited Warranty is held illegal or unenforceable in a judicial proceeding, such provision shall be severed and shall be inoperative, and the remainder of this Limited Warranty shall remain operative and binding on the Parties. Rejection of these dispute resolution provisions must be sent to Roseburg at the address provided herein within thirty (30) days of the Covered Person's receipt of the Products to which this Limited Warranty applies.
12. **CLASS ACTION WAIVER.** TO THE FULLEST EXTENT PERMITTED BY LAW, THE COVERED PERSON(S) HEREBY WAIVES, WITH RESPECT TO ANY DISPUTE: (I) THE RIGHT TO PARTICIPATE IN A CLASS ACTION, PRIVATE ATTORNEY GENERAL OR OTHER REPRESENTATIVE ACTION IN COURT OR IN ARBITRATION, EITHER AS A CLASS REPRESENTATIVE OR CLASS MEMBER; AND (II) THE RIGHT TO JOIN OR CONSOLIDATE CLAIMS WITH CLAIMS OF ANY OTHER PERSON.
13. **WAIVER OF JURY TRIAL.** EACH OF ROSEBURG AND THE COVERED PERSON(S) HEREBY WAIVE, TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, ANY AND ALL RIGHT TO TRIAL BY JURY IN ANY LEGAL PROCEEDING ARISING OUT OF OR RELATING TO THIS LIMITED WARRANTY.
14. **NO MODIFICATION.** No distributor, dealer or representative of Roseburg's products has the authority to change, modify or expand this Limited Warranty. The original owner of this Product acknowledges that they have read this Limited Warranty, understand it, and are bound by its terms.